

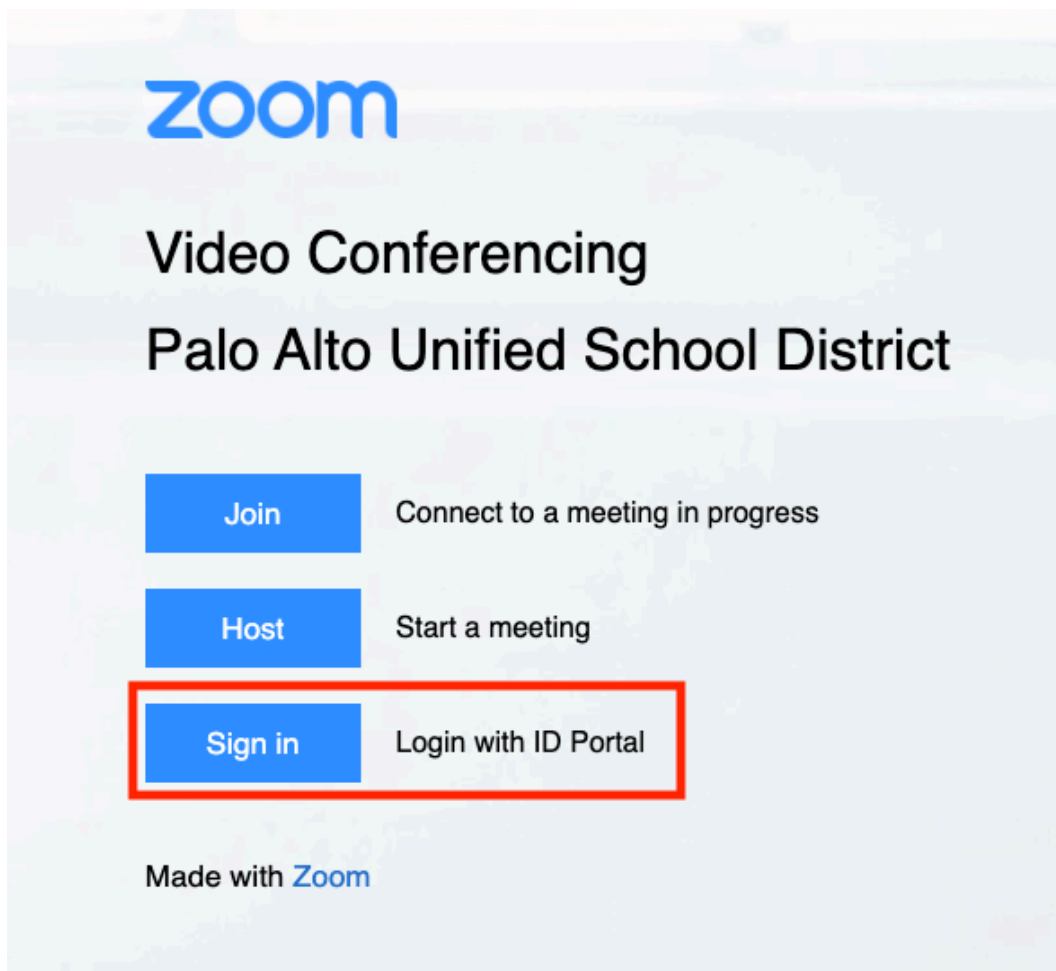
## Zoom – Internal Only error

Issue may be related to not being signed into Zoom or were signed out at some point.

### **Zoom on a Chromebook/Web Browser**

Navigate to [pausd.zoom.us](https://pausd.zoom.us).

Click on Login with ID Portal.



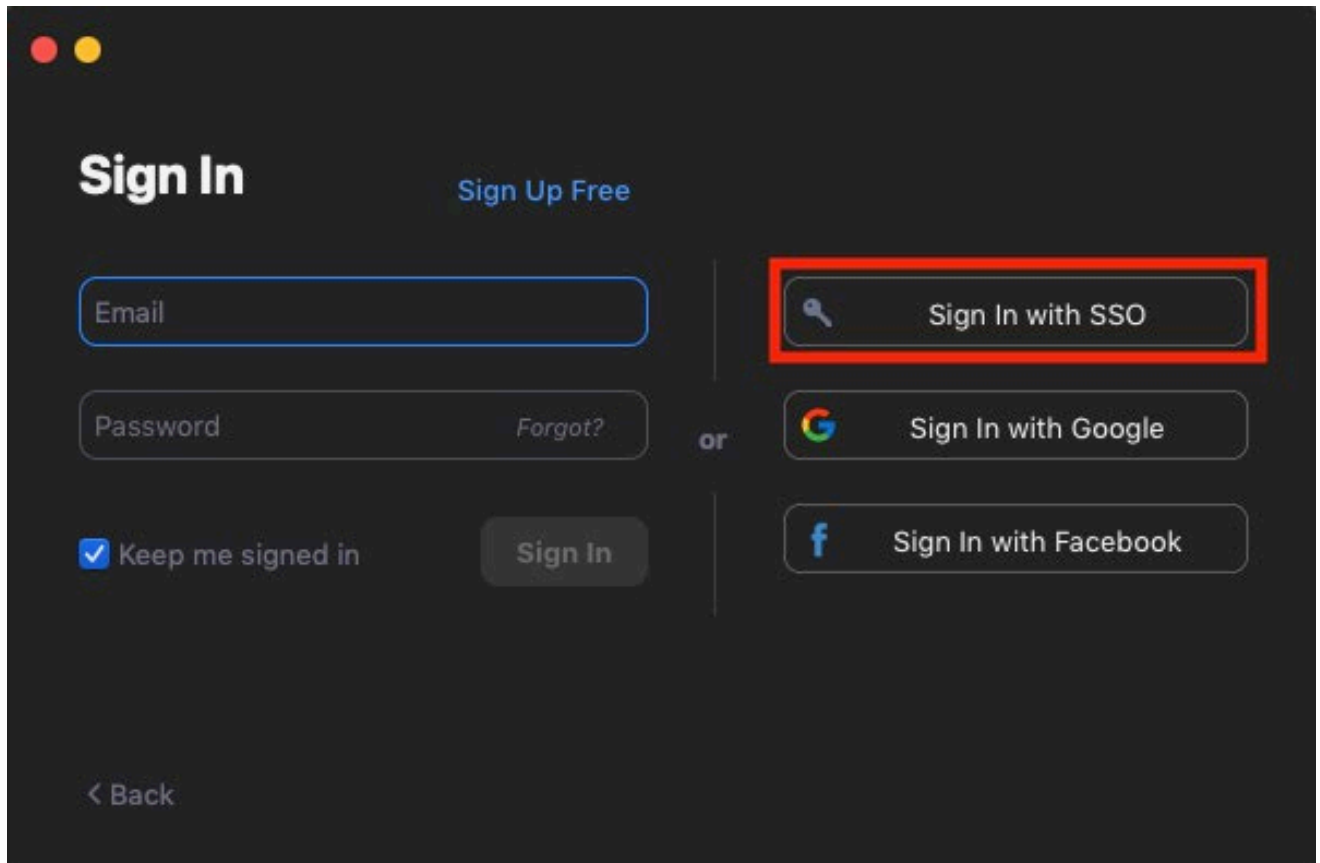
If you are logged into the ID portal, you will auto login when you click Sign In.

If they are not logged in, you will be asked to login with your ID portal credentials.

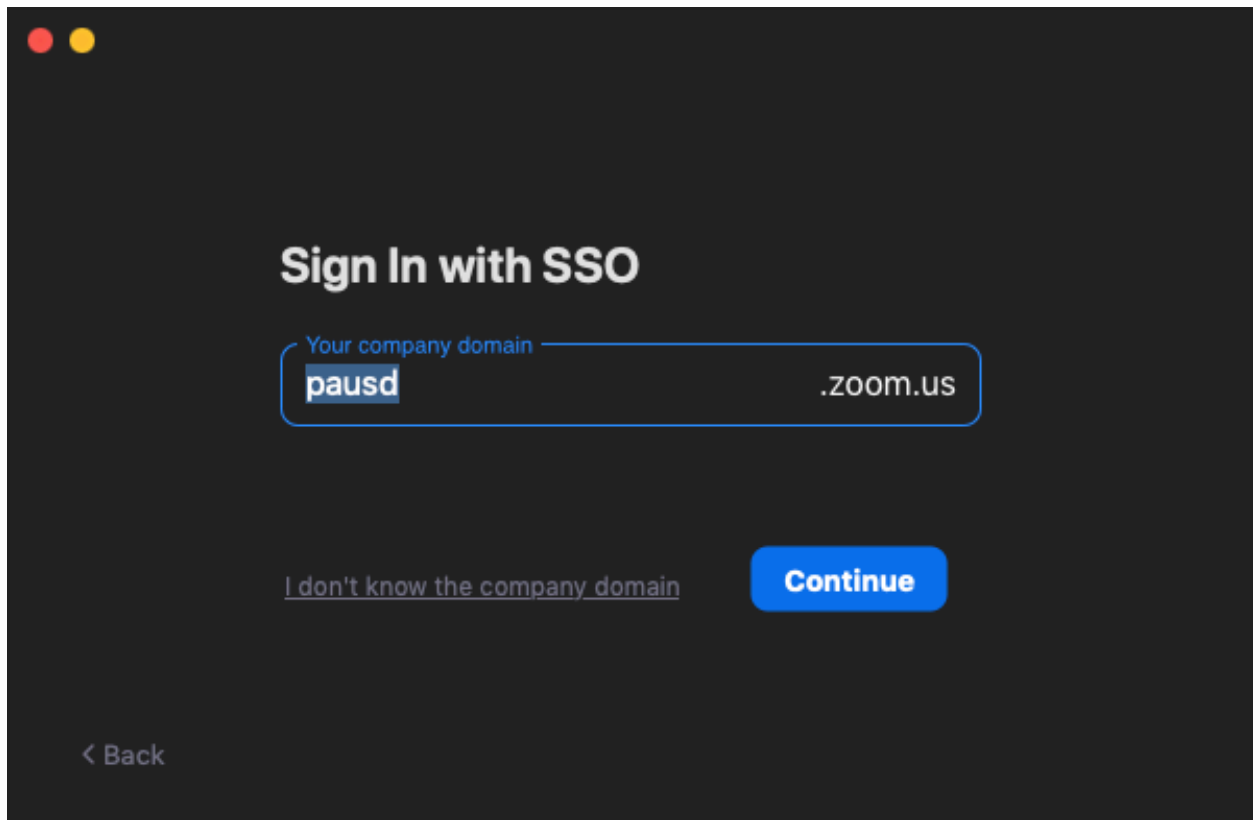
## Zoom App on Mac/Windows

Open Zoom App.

Click Sign In with SSO.



Next, enter pausd.zoom.us as the company domain.



Click Continue.

If you are logged into the ID portal, you will auto login when you click Continue.

If you are not logged in, you will be asked to login with your ID portal credentials.